VET Student Loans Withdrawal Form 2018





An Australian Government Initiative

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## Refund/withdrawal information in relation to VET Student Loans

Students who withdraw from a Unit of Study or a Course of Study are required to notify STA in writing.

- 1. Students who have overpaid their fees must be refunded.
- 2. Students are not eligible for the refund of incidental fees.
- 4. Students enrolled in a course that has been cancelled by STA must be refunded.
- 5. Students who withdraw before the administrative date will receive a full refund of their tuition fees if they have paid, or will not incur a debt if they have taken out a VET Student Loan.
- 6. Students who withdraw from a Unit of Study on or before the census date and after the administrative date will receive a refund of their tuition fees if they have paid, or will not incur a debt if they have taken out a VET Student Loan. A Cancellation Fee will be charged.
- 7. Students who withdraw *after* the census date:
  - will receive no refund if they have paid up-front
  - will be liable for the *full debt* if they have taken out a VET Student Loan
  - will only be eligible for a refund or reversal of their VET Student Loan under special circumstances.
- 8. Special Circumstances are listed in the VET Student Information Booklet.

## **Further information:**

• <u>VET Student Loan</u> page of the Study Assist site (www.studyassist.gov.au)

Note 1: Refunds are to be made to the student, organisation or third party who originally paid.

**Note 2:** For **Credit card payments**. Any payments made by Credit Card will only be refunded as a direct payment into a verified bank account.

## **STUDENT PRIVACY**

Information collected by Star Training Academy during a student's enrolment and attendance will be used for the purposes of general student administration, identification, communication, state and national reporting, program monitoring, evaluation and surveys.

Student information will be held securely and disposed of securely when no longerneeded and a student will be informed prior to such disposal taking place.

The information may be disclosed to Centrelink, the Department of Veterans' Affairs, the Commonwealth Department of Education, the Department of Immigration and Border Protection, National Centre for Vocational Education and Research, Office of the Board of Studies and the Australian Skills Quality Authority.

While the provision of the information requested on this form is not required by law, it is a requirement of Star Training and this form will not be accepted if it is not provided.

You may correct your personal details by contacting your Star Training campus administration or by using the Star Training Learner Portal.